

INTRODUCING

**GERALD**

# Mobile Service

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TO MEET YOUR AUTOMOTIVE  
SERVICE & SALES NEEDS FROM  
YOUR HOME OR OFFICE



To our valued guests,

Thank you for your continued support and loyalty to the Gerald family of dealerships. As COVID-19 begins to have an increased impact on our community and our daily lives I thought it was important for me to reach out and let you know the steps that we're taking to help keep our employees and customers safe and healthy. At the forefront of our response is the launch of the **Gerald Mobile Service Team**. This is an earnest effort by all of the employees at the Gerald Auto Group to meet your automotive sales and service needs from the comfort of your home or office.

As always, our goal at Gerald is to make it easy for you to shop or service whenever you would like. You can visit our digital storefront on <https://www.geraldcars.com/> to shop, configure and purchase your new or pre-owned vehicle and the **Gerald Mobile Service Team** will deliver it straight to your doorstep at no extra charge. The Gerald Mobile Service Team will be available to visit your home or office to pick up and return your vehicle, if it requires any major repairs, a long list of select services, and, in some cases, services as minor as an oil change and tire rotation.

In our society, our automobiles are an extension of our homes. Our cars are not only depended upon to be a safe space for us and our families, but we need them to support our families and our work. I realize that as many people decide to avoid air travel and public transportation, personal vehicles may be counted on more than we all originally planned for this spring. Rest assured that your team at the Gerald Auto Group is taking every viable precaution to ensure that you have a safe place that you can depend on to accomplish all of your automotive needs.

On your next visit to our store, you will observe an even greater emphasis on cleanliness than our normal high standard. We have added additional hand sanitizers and cleansing wipes in our facilities for use by both our team members and guests. On every service visit we will use seat protectors for your vehicle and we will offer you a disinfectant wipe for your vehicle on delivery.

If any member of your family has a vehicle sales or service need of any kind and they're unable to visit our store, please contact our service or sales personnel and we will make arrangements for the **Gerald Mobile Service Team** to meet your vehicle's needs with or without a store visit. Thank you for being a loyal part of the Gerald Family.

Our team has the information that they need to stay healthy and mandated them to stay home if they aren't feeling well. We will continue to practice the precautionary and safeguarding measures suggested by the CDC and our local health professionals. Since the mid-1930's, the Gerald family has had the pleasure of serving Chicagoland's automotive needs. Our care for and commitment to our employees, customers, and the surrounding community have always been, and always will be, our top priority.

Thank you for your continued support.

Sincerely,

*Doug Gerald*

Doug Gerald  
President  
Gerald Automotive Group